

Accessibility statement for www.northernart.ac.uk

The Northern School of Art

This accessibility statement applies to The Northern School of Art's website www.northernart.ac.uk

About the School

The Northern School of Art is a specialist institution providing a range of further education and higher education creative courses.

The website: promotes the work of the School - its staff, students and alumni; promotes its courses (A-levels, Diplomas, Access, Foundation, Degrees and Masters); and provides information on fees, accommodation and general student life and support services.

The website provides a booking form for open days as well as a general contact form, course booklet request and event booking.

This website is run by The Northern School of Art.

How accessible this website is

We want as many people as possible to be able to use this website.

We have added the 'Userway' accessibility software to support browsers experiencing sensory or physical impairment.

This provides assistance with:

- colour contrast
- keyboard navigation
- forms
- readability
- links
- image alts
- page structure
- animations

AbilityNet - link at <https://mcmw.abilitynet.org.uk/> - has advice on making your device easier to use if you have a disability.

We know some parts of this website are not fully accessible:

- current videos do not have audio descriptions

- a small number of images do not have alt text descriptions
- the submission form does not have a timeout facility
- when you use zoom facility, if you zoom over 200% approx., some text can overlap

Feedback and contact information

If you need information on this website in a different format, such as accessible PDF, large print, easy read, audio recording or braille, please email Cassandra.Ferguson@northernart.ac.uk or call 01642 858414.

We'll consider your request and get back to you within 8 working days.

If you cannot view the map on our 'contact us' page, please call 01642 288000 (Middlesbrough) or 01429 422000 (Hartlepool), email Cassandra.Ferguson@northernart.ac.uk or use the 'chat now' facility on the website.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, please contact by email Cassandra Ferguson, Marketing & Public Relations Manager, The Northern School of Art at Cassandra.Ferguson@northernart.ac.uk

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#)

Technical information about this website's accessibility

The Northern School of Art is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance Statement

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due the issues listed below.

Non-compliance with the accessibility regulations

The following issues have been noted.

- current videos do not have audio descriptions
- a small number of images do not have alt text descriptions
- the form does not have a timeout facility
- when you use zoom facility, if you zoom over 200% approx., some text can overlap

We are addressing all issues through the introduction of a new website in late Autumn 2020 where we anticipate all issues will be resolved.

The School will also introduce a number of new protocols to ensure any new information to be uploaded is fully compliant.

Intranet

The intranet is made up of a series of tools used by staff, students and contractors. These tools support learning, teaching, research and business operations. To access these tools, you need a valid School username and password.

Non-accessible

We are carrying out an audit of the intranet and its tools to assess their accessibility.

Intranet tools

Moodle Virtual learning environment (VLE)

The Moodle is a web-based platform which is used by departments to support learning and teaching. It went live before 23 September 2018.

Moodle delivers online resource and activities. The tool also includes information we are required to publish for legal, regulatory or statutory reasons. The Moodle platform is compliant with WCAG 2.0 AA.

User-generated content in Moodle

We have, however, identified some instances where user-generated content uploaded to the tool does not meet WCAG 2.1 AA guidelines. To improve the accessibility of content, we have installed Blackboard Ally. The tool helps users to create accessible content and can be used to enable staff to convert existing non-accessible materials to alternative formats.

Having trouble using Moodle

If you are a student and cannot access a resource on Moodle, you should contact the tutor directly. You can find the course owner listed on the My Courses page on Moodle and contact details for members of staff using Microsoft Outlook.

Preparation of this accessibility statement

This statement was last reviewed on 17 September 2020.

This website was last tested throughout September 2020. The test was carried out by The Northern School of Art supported with Userway accessibility scanning software.

We used the following approach to deciding on a sample of pages to test – these pages were chosen for review as they incorporate the full range of the functions of the website:

- main landing route
- example of product descriptions
- key contact page with form
- high volume page due to advertising
- example of videos, panoramic images, image, downloadable .pdf or links

You can read the full accessibility test report by requesting a copy from Cassandra.Ferguson@northernart.ac.uk