

THE STUDENT CHARTER

The Northern School of Art Responsibilities

Throughout your programme, you can expect to:

- Express your opinions in a way that is lawful and which protects the School's commitment to freedom of speech.
- Be treated fairly and with respect, free from harassment and discrimination, in a safe environment.
- Have access to accurate information about your programme and The Northern School of Art's policies and regulations, including complaints and appeals procedures.
- Receive a high standard of teaching, assessment, feedback, advice and guidance from appropriately qualified staff.
- Be able to discuss academic progress with the appropriate staff.
- Have access to the physical and digital learning resources you need to support your studies.
- Have access to personal guidance and support from Student Services (if appropriate).
- Be given a time-scale and framework for work set.
- Have clearly defined assessments, assignments and coursework marked fairly and returned with appropriate comments within an agreed time-scales.
- Receive help and support in developing the skills needed for successful study and subsequent progression to employment within your chosen profession, and receive guidance on careers and future progression routes.
- Have the opportunity to express views on the quality of teaching, services and facilities.

The Northern School of Art Students' Union Responsibilities

Throughout your programme you can expect the Students' Union to:

- Represent the academic interests of students within The Northern School of Art, locally and nationally.
- Ensure that students are aware of their rights.
- Support students in participating in the opportunities offered by The Northern School of Art, including representation on the School's Academic Committees.
- Provide social events, including clubs and societies.
- Ensure that Student Union officers are elected fairly and democratically, in accordance with the Students' Union constitution.

Student Responsibilities

Throughout your programme you will be expected to:

- Take responsibility for your work and actions.
- Attend regularly and punctually.
- Commit yourself to work and study outside formal teaching time.
- Complete your assignments with academic integrity and within the agreed time-scale.
- Participation in internal and external student feedback surveys, including the Student Perception Survey (SPS) and the National Student Survey (NSS).
- Conduct yourself responsibly and show consideration and respect towards staff, fellow students and members of the local community, in person and online, including social media in accordance with the School's regulations and policies.
- Show consideration and care for the School's environment, equipment and facilities.

This Student Charter has been developed in collaboration with students and staff and summarises the School's aspirations and expectations. The School is committed to inclusive practice, accessibility, and environmental sustainability, and to fostering a culture of open, respectful and inclusive debate. It is not intended as a legally binding contract, or to define or limit the legal rights and responsibilities of the School, The Northern School of Art Students' Union and each student. All students should ensure that they are aware of all policies, procedures, regulations and guidelines published by the School.